

For Immediate Release | Feb 16, 2021

Expanding In-Person Services on Thursday, Feb 18

With the announcement that Waterloo Region has entered the Red (Control) Zone, we will be expanding in-person library services beginning Thursday, February 18, 2021.

All library locations, except for Pioneer Park Community Library, will be open on Thursday, Feb 18 for:

- In-person browsing
- Computer access (by reservation)
- Study seats (by reservation)

Pioneer Park Community Library will offer expanded services as of Monday, February 22, 2021.

Curb and Carry, our contact-free curbside pickup service, will continue to be available at all locations.

For more information, please visit: www.kpl.org/welcome

What's Available:

- Curb and Carry, contact-free holds pickup
- In-library holds pickup
- Browse our collection in person
- Printing, Photocopying, and scanning
- Faxing (Central Library only)
- Skate lending
- Billies Picks, Educator Kits, DiscoverREADs

By Reservation Only

- Computer Access
- Study seats
- Access Centre

What's Not Available Yet

- In-person library programs/events
- Toys and play areas
- Toy collection at Pioneer Park
- Extended library visits
- Common seating areas
- Newspapers, magazines and musical instruments
- Study rooms and meeting room rentals
- Genealogy and local history research
- Audio and digital media production

How We're Keeping You Safe

- Occupancy limits, per Provincial guidelines
- Providing hand sanitizer and face masks, as needed
- Reorganized spaces for physical distancing, including barriers at service points
- Isolating all returned and heavily browsed materials for 24 hours
- Increased sanitation schedule
- Staff training on safety measures

What You Can Do To Help

- Stay home if you are feeling unwell, have a fever, new cough, or difficulty breathing
- Wear a face covering
- Practice physical distancing
- Wash or sanitize your hands before entering the building, and frequently throughout your visit
- Limit the duration of your visit

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